

SHIPPING

# SHIPPING TO CANADA FIVE QUESTIONS TO ASK

Learn the right questions to ask  
your carrier when getting ready  
to ship to Canada

## Shipping

# Shipping to Canada Five questions to ask your carrier

Crossing the Canadian border can be a challenge for carriers with limited experience moving goods internationally. To ensure that your goods reach their destination without costly delays at the border, be sure to ask your carrier these five questions:

### 1 Are your drivers, terminal personnel, dispatchers, and traffic managers involved in trans-border shipments aware of the Transportation of Goods Regulations?

These regulations are complicated and constantly changing. A solid understanding of how they affect your shipment will help ensure your goods make it into Canada without issue.

### 2 Are you aware of the documents required for international shipments?

Your carrier must be able to ensure that drivers know what documents need to be presented to Customs officers at the border. The Canada Border Services Agency (CBSA) has specific requirements as to when and which forms must be submitted. A carrier is responsible for some of these documents, and therefore, must be knowledgeable about the different documents required.

### 3 Are you aware of the CBSA's Pre-Arrival Review System (PARS)?

The Pre-Arrival Review System (PARS) is a tool developed by the CBSA that allows for release information to be processed before goods arrive at the border. This can significantly speed up the clearance of goods – reducing the wait time to minutes. If your carrier is unaware of PARS, it could lead to unnecessary delays.

### 4 Do you have a record in good standing with the CBSA?

Carriers with a strong history of compliance with the CBSA will have less difficulty crossing the border with your goods.

### 5 Are your drivers registered under the Free and Secure Trade (FAST) program with the CBSA?

FAST is a program set up after 9/11 that gives priority to registered secure carriers. FAST-registered drivers enjoy



**To avoid shipping delays,** ensure that your carrier can answer the following questions about shipping to Canada.

expedited processing of goods, access to dedicated lanes, a reduced number of inspections, and enhanced supply chain security. They have completed background checks and fulfill certain eligibility requirements. Having a carrier whose driver is registered with FAST will allow your goods to get where they need to be faster.

If you're not satisfied with your carrier's response to these questions, you might consider hiring a customs broker to ensure that you are up-to-date on new regulations and have all the proper documentation for your shipment.

## Contact Livingston

**Have questions or need help with your shipments?** Contact your account executive, write to us at: [simplify@livingstonintl.com](mailto:simplify@livingstonintl.com) or give us a call at **1-800-837-1063**