

FREIGHT FORWARDING

**OUR GLOBAL  
TEAM OF  
EXPERTS**  
**YOUR SINGLE  
SOURCE  
SOLUTION**

Meeting your shipping challenges  
with world-class, end-to-end freight  
forwarding solutions.



# Your success is riding on every shipment.



## So is ours.

### Every year, you're tasked to do more with less...

You're looking for ways to free-up time and resources to focus on what really matters. We get that.

At Livingston we're committed to delivering your goods in the most efficient and cost-effective way. We know that delays can be costly; plants can be shut down, projects cancelled – and profits lost. So, we do whatever it takes to make your shipping hassle-free, including joining with your teams to minimize risk and ensure you get the most from every dollar.

We start by getting to know your business and your individual freight movement and delivery needs. Then, we combine the right suite of freight services with our advanced technology and ground support to create your ideal, customized solution.

### Livingston – one-stop shipping

Sending goods from one part of the world to another can mean dealing with a host of different carriers and having to comply with a multitude of often confusing regulations. We are your single-source solution for all your freight needs – from charter arrangements and insurance, to export documentation and letters of credit.

### Ocean freight, plain sailing

Via consolidated shipments or full containers, we provide leveraged ocean transportation with industry-best routings – including options through our own carrier division – so you enjoy customized service that's always on time and on budget. Livingston operates as a non-vessel operating common carrier (NVOCC), providing customized ocean carriage with competitive contracts.

- **LCL Express** – Our less-than-container load express service is a great alternative to existing traditional models. Quicker than your typical ocean LCL, and cheaper than air freight, LCL Express is an efficient way to get your shipments to their destination.

### Air freight that soars above

We count on our experienced air freight forwarding partners and agents to save you time and money. We're committed to providing the highest levels of service, personalized to meet your needs. Call on Livingston for:

- Proven reliability and expertise in scheduling, customs clearance, and speed-to-market across the globe, through our network of agents and selection of premium air freight carriers.
- Tailor-made solutions that can include packing and crating, charter arrangements, dangerous goods handling, documentation, and/or letters of credit.

### Ground freight – take a load off your shoulders

Trust Livingston for the complete list of road transportation and distribution services. From a single pallet to a full truckload, we provide fast and accurate quoting and dispatch services to get your freight on the road when you need it.

- We can arrange ground freight from port to door, and from door to door. Be it long-haul, regional, expedited; intermodal or dedicated services...we do it all.
- Our long-haul and local transportation trucking services include Full Truck Load (FTL) freight, Less Than Truck Load (LTL), and flatbeds for overweight and over-dimensional cargo. Count on Livingston to move your goods: domestic within the U.S., Canada, or Mexico and cross-border anywhere in North America.

### Barge ahead – go green and save

A high load capacity with low emissions per ton of cargo, makes barge transport one of your most economical and environmentally-friendly shipping options. Deployed via our extensive network, our barge solutions offer:

- Cost-effective transport of bulk and container cargoes along U.S. inland waterways and across the U.S. and Canada's Great Lakes.
- Safe, secure access to more than 30 U.S. inland ports — from New Orleans to Pittsburgh, Cincinnati, Louisville, Chicago, St. Louis, Nashville, and other key industrial centers.

### Project cargo? We've got this.

First, our experienced, project management professionals coordinate everything: equipment, documentation, specifications and border crossing requirements. Then, we provide options featuring the most qualified carriers... along the best possible route. Leveraging our extensive partner network, we move your over-dimensional cargo

safely, cost effectively, and on schedule, while keeping you informed every step of the way. We also coordinate with the necessary authorities for special needs, such as:

- Cutting power to remove wires across streets or rails along the route;
- Reinforcing docks, filling ditches and widening roads to allow passage;
- Arranging police escorts...and more.



### Livingston's All Risk coverage protects you from General Average claims.

The law of general average is a legal principle of maritime law according to which all parties in a sea venture proportionally share any losses resulting from a voluntary sacrifice of part of the ship or cargo to save the whole in an emergency.

## Livingston cargo insurance – full coverage, total peace of mind

Go with Livingston and you can ship with peace of mind knowing your goods are fully covered from the moment the shipment leaves the facility until its final arrival. While most carriers limit your coverage, our “all risk” insurance covers the full value of your goods – period. Claims are resolved quickly and without having to prove carrier neglect.

## Dangerous goods handling

Our staff is HAZMAT certified. We safely handle dangerous goods in accordance with requirements stated in the IATA Dangerous Goods Regulations for airfreight and the IMO International Maritime Organization Regulations.



## We understand the challenges unique to your business and industry.

As an integrated customs broker and freight forwarder with ultra-efficient communications systems and a global network, we're able to flag and deal with unexpected situations before they become headaches.

## Export compliance

We ensure that your electronic filing needs are covered, by providing Automated Export System (AES) direct data transmission, restricted party screening, export license red flag verification, and international transaction number receipt confirmation.

## Letters of credit

We review letters of credit to ensure terms are reasonable or need amending. Once the letter of credit has been obtained, we arrange transport with the best suitable carrier and (if needed) arrange to present documents to a local bank on your behalf.

## Our hard-working team makes you the winner

It takes a vast team of global freight experts to make Livingston your single-source shipping solution. We do it all to ensure you come out ahead.

## Transloading

More than just taking care of coordinating truck and rail connections, managing your inventory and facilitating storage and delivery – our extensive list of value-added services includes blending, packaging, consolidating invoices, bar-coding, labeling and more.

## “FMC”? “ITAR”? “HAZMAT”?

Time-starved? Confused by terminology? Unsure of your obligations and import/export compliance requirements? Choose the service provider who has your best interests at heart and who will offer solutions that reduce your stress, lower your costs, and mitigate your risk.

## Solutions that take your supply chain management to the next level

### Buyer's consolidation and vendor assembly

Our buyer's consolidation and vendor assembly services give importers and exporters more control over their supply chains by allowing them to bundle orders purchased from various manufacturers in a single origin/destination location, into dedicated FCL containers.



## Depend on Livingston's freight management solutions to:

- Manage and complete all required export documentation
- Coordinate shipment bookings
- Perform restricted party screening
- Provide cargo visibility and custom KPI reports
- Perform freight contract management and freight invoice audit and payment services
- Provide freight management services – even if we aren't the contracted carrier



### Warehousing and distribution

Our warehousing solutions are structured to maximize your operating efficiencies. Count on us for short and long-term storage, order fulfillment, pick and pack, cross dock services, container de-stuffing, reverse logistics, and more.

### Freight audit

Our post-audits against your existing contracts can eliminate errors such as duplicate billings and incorrect weight charges, uncovering lost money on your freight payables.

### Our licensed customs brokers ensure your shipments are cleared quickly and efficiently

Borders are barriers. Let Livingston expertly clear your path. With Livingston, you know that wherever the port of entry, whoever the carrier, and whatever the time of day or night, your goods are being cleared. And our global forwarding solutions ensure that your goods move seamlessly along the best supply chain routes.

### Seamless door-to-door service

With our full suite of integrated logistics solutions we take care of all your shipping needs – on time, on budget and hassle-free.

### Global Cargo Tracking

Livingston makes it easy to track your shipments, see the cargo-related documentation and data you need, get an estimated delivery time (that is continuously updated), and receive freight management reports ready for sharing with colleagues. In other words: access to valuable, real-time freight movement and customs status information to manage your import and export process, from origin to destination.

Because many different parties are involved in your supply chain, we take the lid off the process – proactively reaching out to let you know exactly where things stand and when hand-offs occur. Instead of surprises, you hear about challenges, and how we're solving them for you, before they become costly aggravations.

### Avoid delays – leave your freight management to us

Shipping schedules depend on compliance. And compliance depends on paperwork: the right documents, properly filled out and error-free. We do it all for you: import documentation, export declarations, bills of lading...whatever needs completing for wherever your goods are going.

### Purchase order management

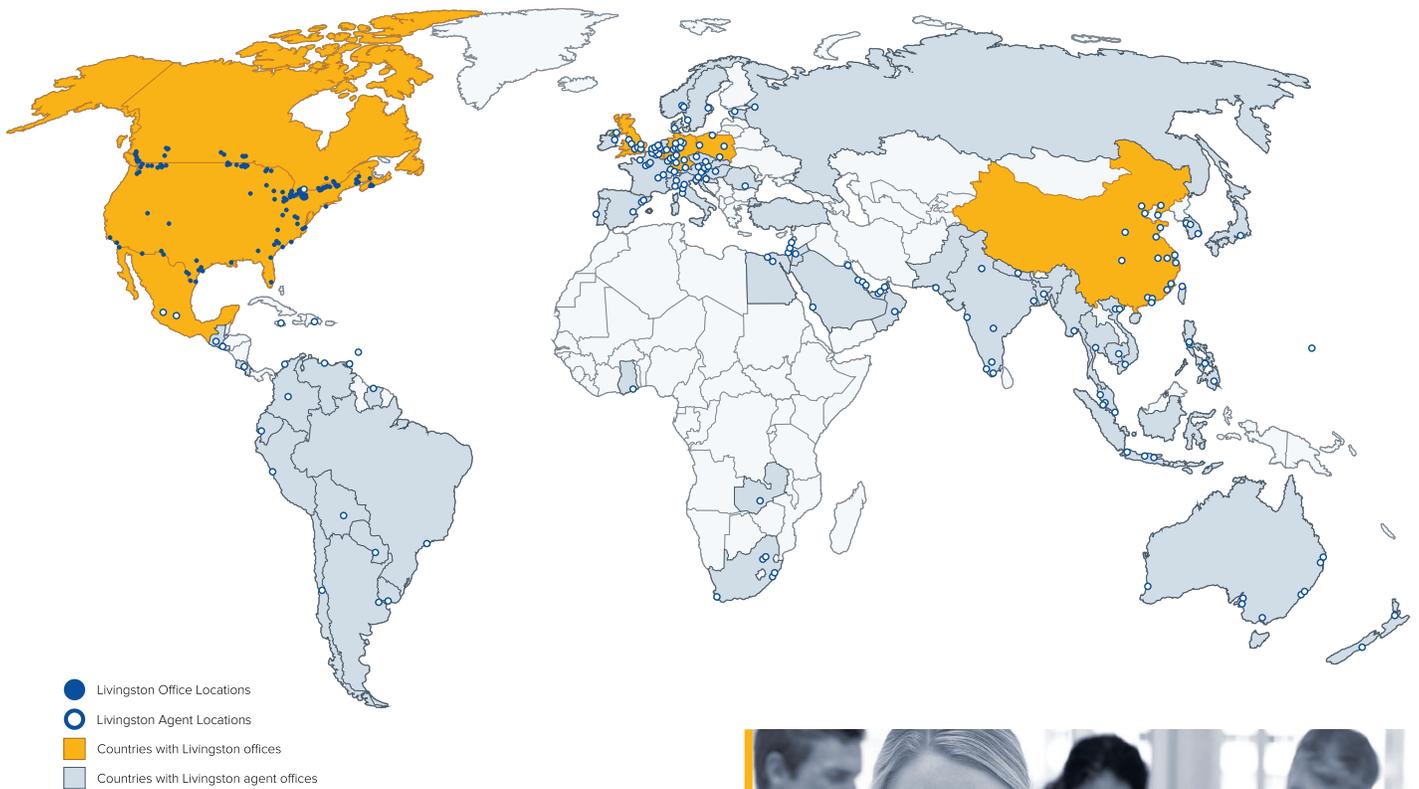
We give you complete transparency over your supply chain and help you identify points of inefficiency, helping you cut labor costs, boost efficiency and improve accuracy.

### Door-to-door service from a single point of contact

Unlike our main competitors, we don't operate a call center. Instead, we assign you a single, dedicated account rep who coordinates your shipping and takes care of all the details. When you have a need or a question, he or she will guide you through the process and make it simple.

### Locally-based logistics experts, wherever you need them

You get the best service because we can source the best solutions. The right carriers. The fastest transit times. And all at competitive prices. Our global network of local logistics experts is managed and graded against the highest standards of service delivery.



## We've got you covered

With Livingston personnel in 110 offices worldwide and more than 500 partner agents in 200 cities around the globe, Livingston has the people and resources in place to get your shipments where they need to be - on time, every time.

Livingston is more nimble than other multi-national players, and is able to offer a more customized service.

## Contact Livingston

Contact your Livingston account executive

write to us at: [simplify@livingstonintl.com](mailto:simplify@livingstonintl.com)

or give us a call at 1-800-837-1063

